Danielle

Strengths

What works well?
Positive Feedback?
What unique resources do you have?

- clients getting the correct pads they need
- corrct pads will help with skin integrity/ pressure sores
- will help the inviduals finiancally not paying for pads. Which can support with dignity and not having to hide they cant afford them
- linking to above point - cost of living crisis rising not having to decide between food or purchasing pads etc

Weaknesses

What does not work well?
Negative Feedback
Where are the resources limited?

- time frame once requested
- lack of communication once request submitted
- current pressures of DNs
- goes off to different deparments we request it, DNS involved and then bowel and bladder so we cannot inform client of the stages of process
- lack of clients knowing this support method is there
- financial impact on NHS - where is the money coming from to support with pads

Opportunities

Where do we see an oppertunity to improve or change?
What will we gain from improving?

- eases pressures of DNs
- help with time frame
- Training opportunities - gaining knowledge and staff having more of a purpose/ duty
- clients feels supported - helps them financially

Threats

What are the risks of not changing or improving?
What might get in the way of our success?

- nurses currently have funding for this - will it stop others being able to support
- Urine samples are needed prior - GPS may not accept them due to their own pressures
- is it a nurses duty - can they delegate?
- is there a budget on training
- Staff/team not wanting more responsibility
- qualifications may be needed? under stand medical needs

See an example

Katrina

Strengths

What works well?
Positive Feedback?
What unique resources do you have?

- Individuals have the correct diagnosis
- Correct prescriptions of dressings required
- Being able to implement preventative measures.
- Correct creams prescribed to prevent worsening
- Being able to conifidently hand over to medical proffesionals

Weaknesses

What does not work well?
Negative Feedback?
Where are our resources limited?

- Continuity for patients, most days they see a different nurse.
- Time pressures on nurses which in turn can impact how long someone is waiting for initial diagnosis and pescription
- The amount of time people wait for nurses just to change a dressing which takes literally a min which in turn also cost the trust a great amount in travel time and costs .
- Pressure areas deteriorating quickly whilst awaiting to go on a nurses list.

Opportunities

Where do we see an oppertunity to improve or change?
What will we gain from improving?

- To be able to provide a smooth service to the people we support,.
- To have direct communication with nurses to be able to escalate changes or any worsening.
- To give basic immediate pressure area advice to family's to prevent worsening.
- To be able to assist with wound care and pressure areas in a timely manner and with constancy

Threats

What are the risks of not changing or improving?
What might get in the way of our success?

- In-depth training need to be provided .
- Correct procedures clear to prevent harm to the patients.
- Being challenged by nurses who don't feel its appropriate that we take on this responsibility
- Budget to train additional staff
- Fine lines between nursing responsibility and our responsibility.
- ensuring communication lines are fully open and a good rapport is built with community nursing teams.
- Allowing staff to choose if they wish to take on the extra responsibility of this training.
- Correct knowledge on use of prescribed creams , and for what areas and any guidelines that need to be adhered to.

See an example

Sam

Strengths

What works well?
Positive Feedback?
What unique resources do we have?

- the support already in place from adult mental health services
- staff get to know resident as time moves on and know what works well and what triggers them
- gather information informally from family / friends / visitors
- the staff's knowledge

Weaknesses

What does not work well?
Negative Feedback?
Where are our resources limited?

- finding out relevant information once it is too late
- resident s experience is not a good one
- reluctance of families to share information
- extra funding needed for training
- a change in working practice for outside service

Opportunities

Where do we see an oppertunity to improve or change?
What will we gain from improving?

- staff to be able to manage any behaviours that challenge
- to reduce the emotional trauma for the resident
- stop the need for residents to move care home
- training for staff
- learn from past experiences if this has been done before

Threats

What are the risks of not changing or improving?
What might get in the way of our success?

- confidentiality
- knowing if this has been tried before and if it didn't work why?
- reluctance from outside services to change working practice

See an example